

Clearinghouse Powered by EZLynx Override Form

When this form can be used:

- When the risk is put through EZLynx.
- When conditions exist that the carrier will not accept per their guidelines, or they will not provide a declination for. Proof of the condition exists and can be provided.
- A declination has been received from one or more of the carriers making offers rendering Citizens ineligible.

Please follow the steps below to avoid a delay in processing your override request:

- Complete the below form in its entirety. Select **ALL** reasons that support your request for a manual override.
- Under the category that matches your override reason, please select the EZLynx carrier(s) name.
- Email this form and a copy of your required documentation to: clearinghouse.help@citizensfla.com

| EZLynx Quote ID: | | | | | |
|--|---|---|---|--|--|
| Known Features/Conditions or Declination Reasons (Select all that apply) | Solar panels Existing damage to the home Crawl space or open foundation Wood burning stove Modular home Log cabins or dwellings constructed of log materials. Sinkhole damage Aluminum branch wiring Galvanized plumbing Age and/or condition of roof Lack of updates Unacceptable electrical panel Age of water heater | Carrier declined coverage due to prior loss history Forced placed coverage Lapse of coverage Carrier had reduction in exposure after bridge (policy type, zip code, county) No prior coverage* * Must be supported with a carrier declination. | Premium change after submission Policy form quoted is different from what was requested (e.g., HO-3 requested but DP-3 quoted by carrier) | All Other Please enter any additional conditions or explanation of denial reasons that are not specifically listed on this form. | |
| | Required Documentation (Select and submit the document that is the most applicable to the scenario.) | <ul style="list-style-type: none"> • Declination from carrier • 4-Point and/or Photos • Proof of Sinkhole Damage | <ul style="list-style-type: none"> • Declination from carrier • Nonrenewal/Cancellation • Prior Declarations Page • Loss History Report • Proof of Force Placed Coverage | <ul style="list-style-type: none"> • Carrier Quote showing premium change • Carrier Quote showing policy form change | Anything that would support reason for carrier denial. |
| EZLynx Carriers | American Integrity Insurance | | | | |
| | American Traditions Insurance Company | | | | |
| | ASI/Progressive Home | | | | |
| | Cabrillo Coastal | | | | |
| | Centauri Insurance Company | | | | |
| | Cypress Property & Casualty | | | | |
| | Edison Insurance Company | | | | |
| Florida Family Insurance | | | | | |

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|-------------------------------------|--|--|--|--|
| Florida Peninsula Insurance Company | | | | |
| Frontline Insurance | | | | |
| Heritage | | | | |
| Manatee Insurance Exchange | | | | |
| Monarch National Insurance Company | | | | |
| Nationwide Insurance | | | | |
| Olympus Insurance Company | | | | |
| Ovation Home Insurance Exchange | | | | |
| SafePoint Insurance | | | | |
| Security First | | | | |
| Slide Insurance | | | | |
| Southern Oak Insurance Company | | | | |
| Tower Hill Insurance | | | | |
| Universal North America | | | | |
| Universal Property & Casualty | | | | |

All responses will be provided within one business day.

Notes:

- All risks will still need to go through Underwriting for insurability. Agents must qualify that the risk meets all underwriting guidelines once in PolicyCenter.
- The Clearinghouse team retains the right to reject documentation that does not reasonably support the representations made in this form.